



KHYBER PAKHTUNKHWA HUMAN CAPITAL INVESTMENT PROJECT (KP – HCIP), HEALTH DEPARTMENT PESHAWAR

(All communications should be addressed to the Project Director and not to any official by name.)

Contact: 091-9211605,

Address. House #, 240 Street # 13 Defense Colony Shami road Peshawar



Addendum No. 01

Project: Khyber Pakhtunkhwa Human Capital Investment Project (KP-HCIP)

Contract Title: Procurement of Caretaker (Chowkidar) Services in Healthcare Facilities of Project Districts.

RFB Reference No.: PK-HPMU-516134-NC-RFB.

Employer: KP-HCIP (Health), Health Department, Government of Khyber Pakhtunkhwa.

Subject: **CORRECTION OF TERMINOLOGY FROM JANITORIAL TO CARETAKER (CHOWKIDAR) SERVICES IN THE BIDDING DOCUMENTS.**

This Addendum is issued pursuant to **ITB Clause 9 – Amendment of Bidding Documents** under the **World Bank Procurement Regulations for IPF Borrowers**.

It has been observed that due to an oversight, certain sections of the issued Bidding Document make reference to *Janitorial Services*. The intended scope of this procurement, however, is for **Caretaker (Chowkidar) Services** as clearly stated in the Specific Procurement Notice and overall project requirements.

To ensure consistency, fairness, and clarity for all bidders, the following corrections and clarifications are hereby made:

1. Section III – Evaluation and Qualification Criteria

The text appearing under **Qualification Criteria (Pages 39–41)** of the issued bidding document is hereby **amended** as follows:

Original Text (to be replaced)	Revised Text
(a) A written undertaking confirming compliance with the Project Implementation Policy (PIP) 2022 of the Government of Khyber Pakhtunkhwa as a wage benchmark for all outsourced janitorial staff (equivalent to BPS-3 to BPS-8).	(a) A written undertaking confirming compliance with the Project Implementation Policy (PIP) 2022 of the Government of Khyber Pakhtunkhwa as a wage benchmark for all outsourced caretaker (Chowkidar) staff (equivalent to BPS-3 to BPS-8).
“The Bidder must have a minimum of five (05) years of relevant experience in providing manpower-based janitorial or facility management services.”	“The Bidder must have a minimum of five (05) years of relevant experience in providing manpower-based caretaker (chowkidar) or facility management services.”
The Bidder shall submit proof of ownership or access (through lease or rental) to the major items of cleaning and safety equipment required for contract execution, including an inventory list with ownership or lease documentation.	The Bidder shall submit proof of ownership or access (through lease or rental) to necessary caretaker or security-related equipment required for contract execution, including an inventory list with ownership or lease documentation.
The Bidder shall demonstrate experience in providing janitorial or housekeeping services in public sector hospitals or equivalent large-scale facilities. Relevant contracts, purchase orders, or performance certificates must be attached.	The Bidder shall demonstrate experience in providing caretaker (chowkidar) or facility monitoring services in public sector hospitals or equivalent large-scale facilities. Relevant contracts, purchase orders, or performance certificates must be attached.
The Bidder shall submit a brief Environmental and Social Management Plan (ESMP) covering safe waste disposal, occupational health and safety measures, prevention of gender-based violence and child labor, and workers’ grievance	The Bidder shall submit a brief Environmental and Social Management Plan (ESMP) covering occupational health and safety measures relevant to caretaker (chowkidar) duties, including safe working conditions, prevention of harassment,

redress mechanisms. The Bidder shall sign a Code of Conduct consistent with the World Bank's Environmental and Social Framework (ESS2, ESS4, ESS10).	gender-based violence, and child labor, and workers' grievance redress mechanisms. The ESMP shall also outline protocols for security incident reporting, facility access control, and coordination with healthcare facility management for emergency response. The Bidder shall sign a Code of Conduct consistent with the World Bank's Environmental and Social Framework (ESS2, ESS4, ESS10), ensuring ethical behaviour, respect for community norms, and compliance with all applicable labor and safety standards during the execution of caretaker services.
The bidders are required to submit their Approach (Understanding of Hospital Zoning (High Risk to Low-Risk Areas), Integrated Hygiene Management, Evidence-based Cleaning Practices, Infectious Spill Management, Quality Assurance Framework, Occupational Health & Safety Compliance, Sustainability and Continuity), Methodology (Cleaning and Disinfection Protocols, High-Risk Area Cleaning, Terminal and Deep Cleaning, Fumigation/Fogging, Spill Management, Waste Collection, Handling, Transportation and Storage, Staff Deployment and Management, Training and Capacity Building, Equipment and Consumables, Occupational Health & Safety) and Workplan (Mobilization Phase, Implementation Phase, Monitoring and Evaluation, Contingency and Emergency Response, Continuous Improvement).	The bidders are required to submit their Approach, Methodology, and Workplan outlining their understanding of facility security and caretaker operations, including access control, premises monitoring, emergency response, reporting protocols, staff deployment and supervision, coordination with facility management, and adherence to occupational health and safety standards.

2. Additional Qualification Clause

The firm must be registered with the Ministry of Interior, Government of Pakistan, or with the Home Department, Government of Khyber Pakhtunkhwa or licensed under the *Private Security Companies Ordinance, 2001* and/or the *KP Private Security Companies Rules, 2003*.

Only authorized and security-cleared service providers shall be considered for execution of caretaker (chowkidar) services under this project

3. Clarification

All references to “*Janitorial*”, “*Housekeeping*”, or “*Cleaning*” services in the bidding document shall be deemed to mean “*Caretaker (Chowkidar)*” services wherever applicable.

4. Note to Bidders

All other terms and conditions of the bidding document shall remain **unchanged**. This Addendum shall form an **integral part of the Bidding Document** and must be acknowledged by all bidders in their bid submission as per ITB 9.3.

Project Director
Khyber Pakhtunkhwa Human Capital Investment Project (KP-HCIP),
Health Department, Govt of Khyber Pakhtunkhwa.